Allied

Allied/ZixCorp Secure Email User Instructions

Allied has implemented a sophisticated secure email service from Zix Corporation (ZixCorp) that scans outgoing email messages from Allied and automatically encrypts messages that contain Protected Health Information (PHI).

For clients and trading partners that are currently ZixCorp customers, encrypted messages will be delivered seamlessly to your inbox. However, if you are not a ZixCorp customer, you will be required to access Allied's secure email web portal to retrieve encrypted messages. Access to the secure email web portal is facilitated through a link in the email notification message.

An example secure email notification is shown below.

From: "notifications@alliedbenefit.com"
<alliedbenefit.SecureEmailFrom_notifications_baagbfcaaeehfhbgag@zixmessagecenter.com>
To: alliedtest@rocketmail.com
Sent: Tue, June 15, 2010 3:04:47 PM
Subject: Example Secure Email

You have an Allied Benefit Systems Secure Email message from
notifications@alliedbenefit.com.

To view the secure message, click here.

Do not reply to this notification message. This notification message was auto-generated by the sender's security system. To reply to the sender, please go to your secure message by clicking on the link above.

The secure message expires on Jun 29, 2010 @ 08:04 PM (GMT).

If you would like to have your secure messages delivered directly to your inbox, find out more about ZixMail.

NOTE: If your mail program does not support active links, you can view your secure message by copying and pasting the text below into the "Address" or "Location" bar of your Internet browser and press "Enter" or click "Go".

https://web1.zixmail.net/s/e?b=alliedbenefit&m=ABDBGhbbX43nuexQ7UAzzNjp&c=ABAdpenzBlWUc08OBeU
iJSOk&em=alliedtest%40rocketmail%2ecom

Clicking on the link takes you to Allied's secure email portal page where you can register a new account.

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Enter and re-enter a password along with a password reminder phrase to register your new Allied/ZixCorp secure mailbox.

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Once this information is entered and accepted, your account will be created and you will be able to access the secure email.
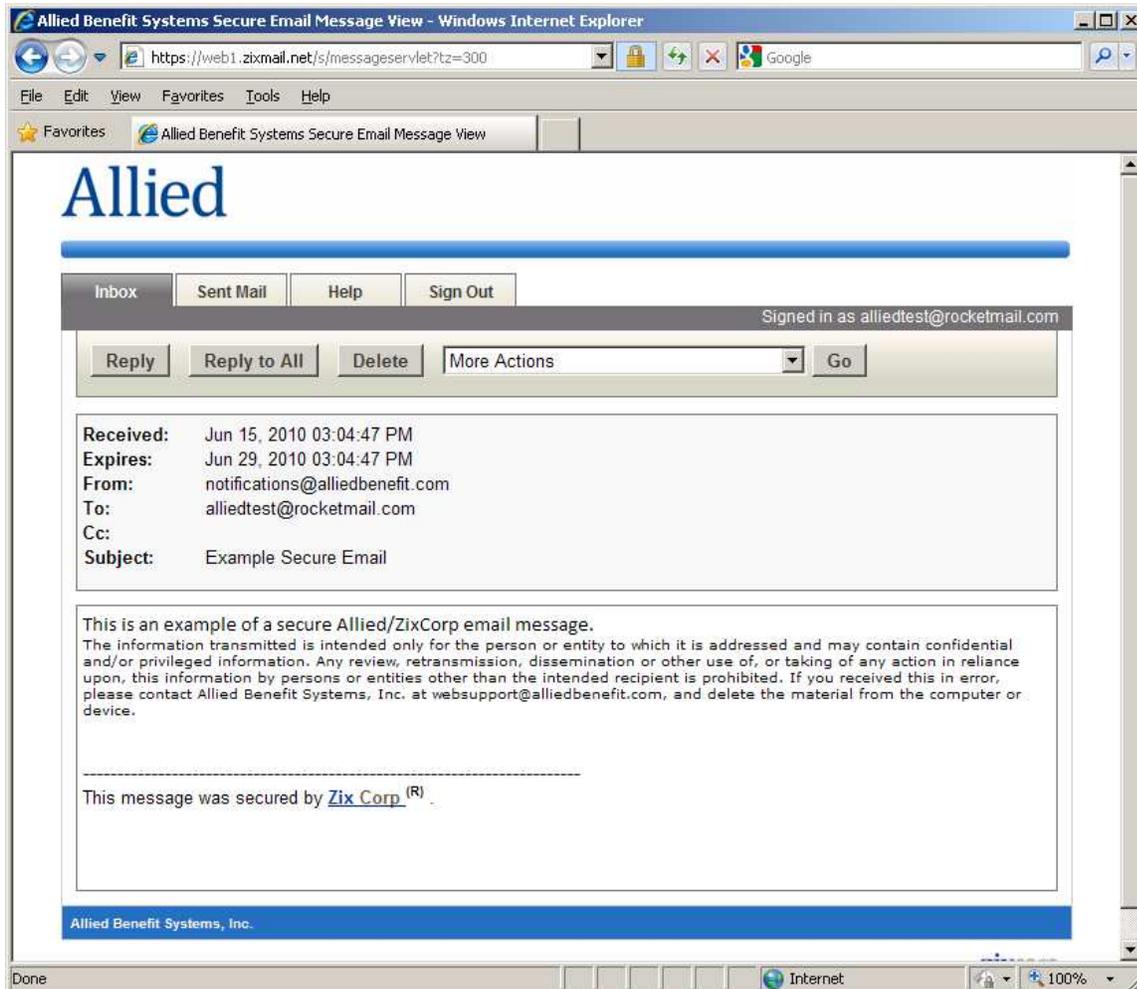

Please note that messages contained on the web portal cannot be forwarded to other users. Furthermore, all secure messages have an expiration date, which is 14 days from the date they are received.

As a registered user you can perform the following actions:

1. Reply to the sender, including sending attachments (replies are always encrypted)
2. Save the message as a text file
3. Delete the message

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1. Replying to the message
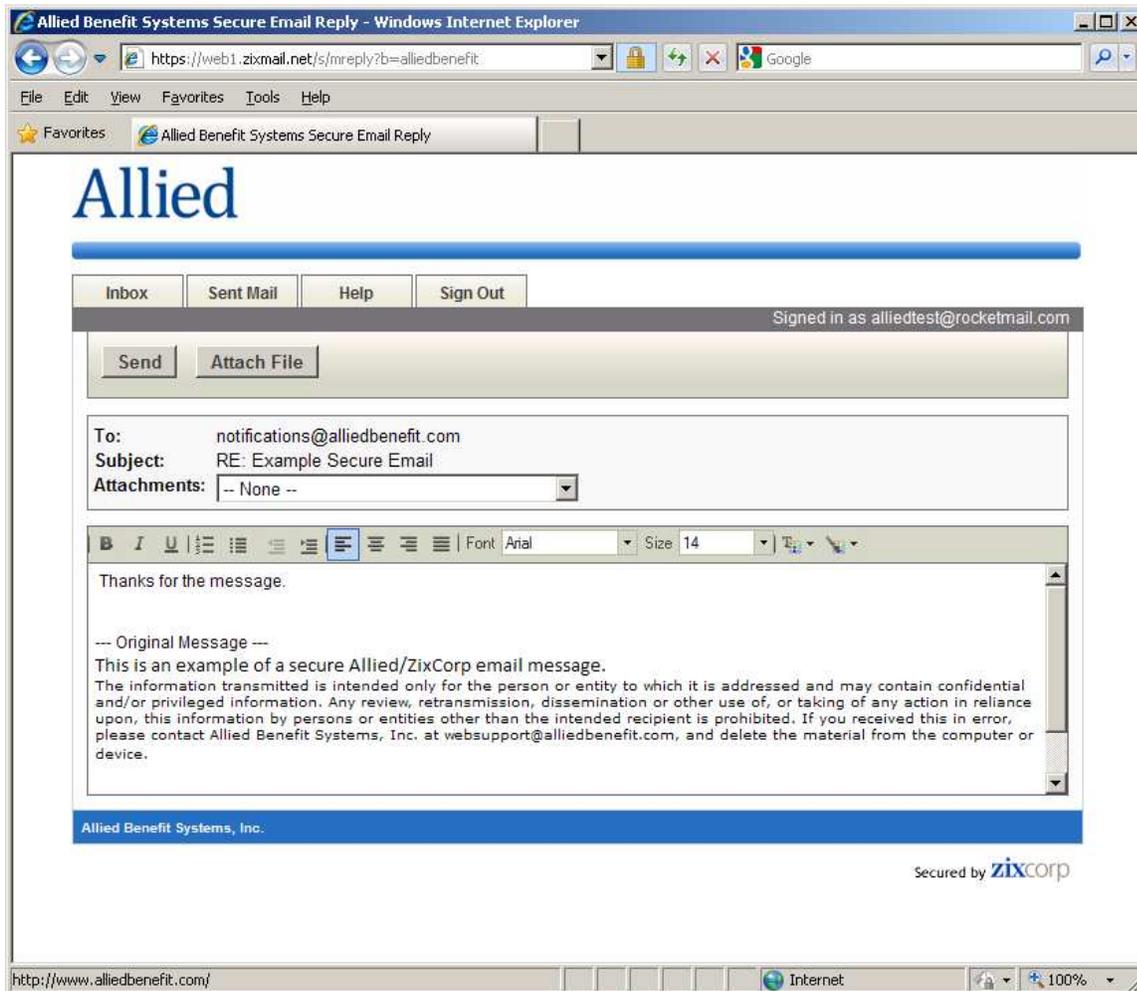
Allied

2. Saving the message as a text file
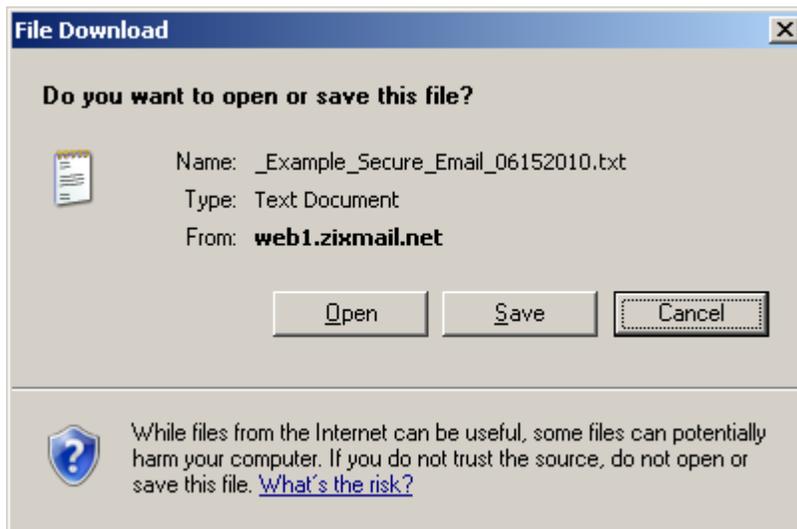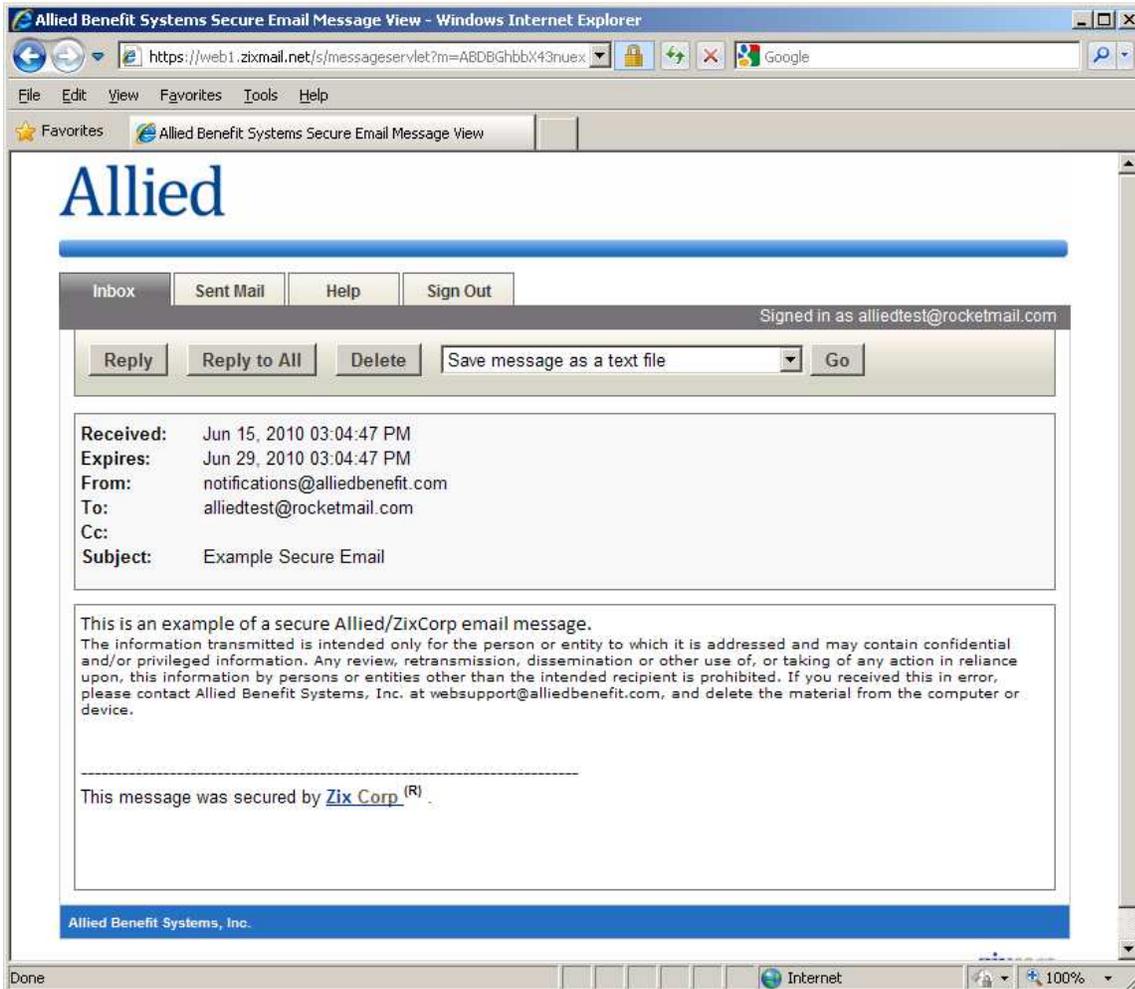
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3. Deleting the message